

Hardwood Flooring Owner Maintenance

Responsibility toward your investment

- ◆ Regularly vacuum or dust your floor. Daily for owners with children and pets, and less frequently for adult only owners.
- ◆ Use mats at entrances to trap moisture and grit which otherwise can damage & prematurely wear the surface- clean regularly.
- ◆ Periodically clean the floor using mop and spray cleaner combination packages we sell in the store (Bona). Be careful if using “grocery store” spray & mop products as they may not meet the requirements – too much water. Avoid soap-based products.
- ◆ Felt floor protectors must be installed on furniture legs to prevent furniture from scratching the floor. These must be replaced annually, as they become compressed and hard or dirty.
- ◆ Wipe up spills promptly, using absorbent cloth or paper towel.
- ◆ Avoid wearing stiletto-heeled shoes on the floor as they can cause dents.
- ◆ DO NOT WASH OR DAMP MOP your floor with water based solutions.
- ◆ If “cleaning services” are employed to clean, ensure proper instruction is given as above – monitor their activities. Do Not expect them to know what to do.
- ◆ Ensure that consistent relative humidity within the home is maintained within the range of 30 – 50 % using a functioning good quality humidifier or de-humidifier as necessary.
- ◆ Validity of manufactures warranties depends on homeowners’ adherence to maintenance recommendations. The condition of hardwood flooring will reveal how it has been treated and maintained. Incorrect or insufficient maintenance may void warranties - such as having insufficient relative humidity for two weeks or more at anytime after installation.
- ◆ If inadequate relative humidity occurs, bring it back slowly to avoid damaging your floor. As a general rule of thumb, increase or decrease relative humidity at a maximum of 5% per week.